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Prices/Services

Dog Training and Socialization

1 Hour Session

Get the most out of your relationship with your pet through these one-hour training sessions. Learn how to read your pet's needs and emotions, give basic commands, improve their behavior and their social interaction with other humans and animals. Suitable for vaccinated dogs of any age.

1 Class RWF 5,000

Private Coaching & Training Session

1 Hour Session (By Appointment)

1-on-1 sessions. Develop a personal training program to tackle unwanted behavior and improve your relationship with your pet. Suitable for all ages, from house training to outdoor socialization with obedience.

1 Private Coaching Session

RWF 7,500

10 Private Coaching Sessions Package

RWF 60,000

Private Dog Walking & Training

60 Minutes Sessions (Monday to Friday)

Training comprises of basic obedience, general socialization, leadership & behavioural modification.

3 Months Package (5 Times/Week)

RWF 300,000

Dog Walking & Training Maintenance

60-90 Minutes Sessions (Monday to Friday)

Professional walking prioritizing your dog's well-being & safety, while maintaining training. If your dog passes the basic behavioural tests, we may introduce your dog to other well behaved dogs around your area for walks.

1 Month Package (5 Times/Week)

RWF 100,000

3 Months Package (5 Times/Week)

RWF 250,000

Pet Visits

30 or 60 Minutes Session (Preferred Days/Time)

Take the stress out of overnight trips, short holidays & hectic work schedules. We can drop by anytime to make sure your pet is fed, watered & exercised. We can also administer medication & offer affection in your absence.

30 Minutes Visit

(EACH) RWF 3,500

60 minutes Visit (EACH) RWF 6,000

POLITE PUP & LEADERSHIP EXERCISES

Home Care:

 Handling & Restraint, Collar/Leash/Muzzle Desensitization, Access & Movement throughout the house, Potty & Crate Training

Management for Prevention of Problem Behaviours:

 Not Listening, Jumping on People/Furniture, Nipping/Mouthing/Chewing, Begging & Stealing Food, Excessive Barking, Digging, Bolting, Pulling, Over Excitement, Stool Eating

BASIC OBEDIENCE

- Name Response, Release, Focus & Fetch
- Sit Down Stay Stand Come Off Drop-It Take It & Leave-It
- Loose-Leash Walking & "Let's Go" (Pacing Fast/Normal/Slow), Heel, Stop & Wait

ADVANCED OBEDIENCE

- Improve Performance of Known Cues (Faster responses to basic cues, longer/further "stays")
- Adding Distance, Duration & Distractions to Cues Known & at a Different and/or Designated Spot/Position
- Canine Calisthenics (Sit/Down/Stand) learning to distinguish between cues
- Weaning-Off Food Treats, Heel & Figure 8, Bark & Quiet on Command, Go to your: Mat, Place, Bed, Crate,
- Behave to Earn Meal, Waiting at the Doorway, Establish a Greeting Spot & Greeting Guests at the Door

TERMS & CONDITIONS

These terms and conditions are deemed to have been accepted on confirmation of booking.

- 1) All services are subject to an initial consultation & assessment session. Consultation is not a guarantee of further service provision. PETS + Ltd. reserves the right to decline working with clients where there is a perceived risk to staff, the pet or other animals, or to cancel a contract with immediate effect, and without compensation, where this later becomes apparent.
- 2) PETS + Ltd. have the very best interests of your pet at heart, but cannot be held financially liable for any loss, injury or death to a pet either inside or outside the home whilst under our care.
- 3) The client must provide PETS + Ltd. with the name and contact number of someone authorized to make a decision relating to their pet in an emergency. The client grants PETS + Ltd. the right to liaise with veterinary staff and make emergency decisions in the best interests of their pet if the contact provided is unavailable.
- 4) The client is responsible for any veterinary bills whilst their pet is in the care of PETS + Ltd.
- 5) The client must provide a full vaccination history for their pet on request.
- 6) The client must alert PETS + Ltd. to any behavioral problems with their pet at the time of booking. Failure to do so may result in additional charges or cancelation.
- 7) Full payment for services are due within 7 working days of completion of service, or by the date specified on the invoice or made by prior agreement. Late payments will incur interest of 2% per week (8% per month) and may incur an additional administrative charge of FRW 10,000 for each reissue of invoice.
- 8) All cash payments must be made to the appointed Manager who will arrange to collect your payment. Cash payments must not be given to any other staff member. Acknowledgement of payment cannot be guaranteed if this happens.
- 9) All appointments cancelations must be given with a 24 hours' clear notice otherwise full fees will apply.
- 10) If no one opens the door/gate, we'll try to contact you or your staff, wait up to 15 minutes and leave we will consider that as one session.
- 11) You may withdraw from a package at any time. A refund of 50% of the remaining balance will be made if cancellation occurs once the training sessions have begun. All training packages are valid for 12 months and are non-transferable.
- 12) Listed prices may be subject to change without notification.